



RETURN POLICY



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The following policy applies to all **TITUS** and **PRICE** air outlet products, SP and CSP fans, VFDs and Starters ordered from our New York and New Jersey offices only.

Goods must be **returned to ADE SYSTEMS INC.(ADE) within thirty days** of the warehouse or factory ship date, undamaged and in the original carton. For ADE warehouse orders, if picked up, the pickup date will be considered the ship date.

NO RETURNS WILL BE ACCEPTED WITHOUT PRIOR AUTHORIZATION.

Once the goods are approved for return by ADE, we will provide a completed Return Goods Authorization (RGA) which must be signed by an authorized person and must accompany the return.

No returns will be accepted without an approved RGA. In addition to the RGA we will require a copy of the invoice and/ or packing slip

MATERIAL ORDERED FROM OUR WAREHOUSE

The restocking fee is 15% or \$50.00 whichever is greater, providing that the value of the return is held as a credit in your account.

If a cash refund is requested the restocking fee is 35% or \$75.00 whichever is greater

MATERIAL ORDERED FROM THE FACTORY

The only factory ordered material that can be returned is air outlets and only if they are items that ADE normally stocks.

The restocking fee is 35% or \$75.00 whichever is greater. The value of the return must be applied as a credit to your account. There is no cash reimbursement allowance for factory returned material.

NON STOCK ITEMS OR CUSTOM MATERIAL OF ANY KIND IS NOT RETURNABLE.

All material must be inspected before a credit of any kind can be issued